Fact sheet

Your pathology and radiology reports in My Health Record

22 September 2025 – v1.0

You'll soon notice some important updates to the way your health information is shared in Australia's healthcare system. The goal is to make sure your key health information, like blood test and x-ray reports, are added to My Health Record, unless you choose otherwise.

What is My Health Record?

My Health Record is a safe and secure place to keep your key health information, available to you and your healthcare providers anytime, including in an emergency. You can manage important information, control who has access to it, and see what has been accessed. You can access your record through the website or my health app.

When can I access my pathology or radiology reports in My Health Record?

From mid-October 2025:

- Most pathology reports (like blood and urine tests) will be available for you to view in My Health Record as soon as they are uploaded.
- Some results, including anatomical pathology, cytopathology and genetic testing, will be viewable after a 5-day delay (reduced from the previous 7-day delay).

From February 2026:

- X-ray reports for limbs (arms and legs) will be available for you to view immediately after upload.
- Reports for other x-rays and scans (like CT scans, mammograms, ultrasounds, MRI and PET scans) will be viewable after 5 days, reduced from the previous 7-day delay.

Will all my test results be uploaded?

Most written reports from pathology and diagnostic imaging services will be uploaded by default, but the images won't be included. If you don't want a report uploaded, just let your healthcare provider know.

Why isn't my report listed in My Health Record?

Work is underway to ensure that reports for all pathology tests and scans (diagnostic imaging) will be shared to My Health Record by default, unless you request it not be uploaded, the provider has an extension, or there is an exception which means it doesn't need to be uploaded.

Prior to this, some reports may not be uploaded to My Health Record.

I don't know what my result means – what should I do?

Your results will still be sent directly to your GP or other healthcare provider who requested the test.

It is recommended that you discuss your results with your healthcare provider. They are best placed to provide advice, help you understand your results and support ongoing management of your health.

Pathology Tests Explained

You can also visit the Pathology Tests Explained website to learn more about pathology tests.

I can't open my report – is there a problem with my result?

No. If access to a result is delayed this doesn't mean there is anything wrong. Some results won't be available for 5 days, this is because of the type of test, not the result.

Can I choose not to have information uploaded?

Yes, you can ask your healthcare provider not to upload a particular report. Your nominated or authorised representative can also make this request for you. If a report isn't uploaded, you and your healthcare providers won't be able to see it in your record. You may not be able to change this in the future.

If you don't have My Health Record, reports won't be uploaded for you.

What if I change my mind?

If you choose not to upload a report, you may not be able to change this in the future. Only some providers have computer systems that allow them to upload a report after it was created.

If a report is uploaded and you decide later that you don't want it in My Health Record, you can remove it, hide it from view, or restrict who can see it by using the privacy and access controls.

How is my privacy protected?

My Health Record has strong privacy and security protections:

- You decide who can see your information
- You can see who has accessed your record
- There are penalties for unauthorised access or misuse
- Audit trails and access history are available to you
- Emergency access is tightly controlled

Privacy and access: you always have control

Further information

Scan the QR codes to find out more.

Learn more about My Health Record

Find out more about my health app

Learn more about sharing to My Health Record by default

Contact details

Phone My Health Record help line: 1800 723 471 (option 1), available 24 hours a day, 7 days a week.

Email: help@digitalhealth.gov.au